



Brent Clinical Commissioning Group

Health and Wellbeing Board

22 January 2015

Report from NHS Brent CCG

For approval

NHS Brent CCG independent review of patient engagement and equality

1.0 Summary

- 1.1 In August 2014, CCG Governing Body commissioned an independent review of patient engagement and equality.
- 1.2 On 26 November 2014, NHS Brent CCG Governing Body accepted in full the recommendations of the independent review. The report from the independent review made 12 recommendations.
- 1.3 Of particular note to the Health and Wellbeing Board is recommendation 2. This calls for *"closer collaboration with Brent Council, in particular the Health and Wellbeing Board, and other local agencies, to strengthen the momentum towards more integrated services and greater emphasis on prevention"*.

2.0 Recommendations

- 2.1 The Health and Wellbeing Board is asked to:
 - 2.1.1 Note the CCG independent review of patient engagement and equality, and decision by the CCG Governing Body.
 - 2.1.2 Support the development of joint public and patient engagement structures between NHS Brent CCG, Brent Council and Brent HealthWatch.

3.0 Detail

- 3.1** In April 2014, NHS Brent Clinical Commissioning Group (CCG) identified concerns about the current arrangements for meeting its statutory duties of public and patient engagement and equality.
- 3.2** In August 2014, CCG Governing Body commissioned an independent review of patient engagement and equality.
- 3.2.1** The review was led by Dr Angela Coulter, a recognised international expert in patient engagement and equality. The support for the review was provided by outside the CCG to allow the review to operate independently.
 - 3.2.2** The review began 01 September 2014, and ended on 12 November 2014.
 - 3.2.3** The review consulted a diverse range of stakeholders, including a number who did not support the review.
 - 3.2.4** The review reached an independent view, taking into account the full range of views, and made 12 recommendations.
- 3.3** On 26 November 2014, NHS Brent CCG Governing Body accepted in full the recommendations of the independent review.
- 3.3.1** By accepting the recommendations in full, CCG Governing Body sought to keep a coherent package of patient engagement improvements that delivered the greatest benefit and minimised disadvantage to people with protected characteristics.
 - 3.3.2** The CCG Governing Body recognised the urgency of implementing the recommendations. The report provided clear evidence that substantiated the concerns that lead the Governing Body to commission the review in the first place. It also provided evidence that Brent CCG was in real danger of failing not only in its statutory duties but more importantly in its personally declared aspiration to engage and empower patients, carers and the public in conversations about their health and the services that support them.
- 3.4** The report made 12 recommendations. Of particular note to the Health and Wellbeing Board are:
- 3.4.1** Recommendation 2 - This calls for *"closer collaboration with Brent Council, in particular the Health and Wellbeing Board, and other local agencies, to strengthen the momentum towards more integrated services and greater emphasis on prevention"*.
 - 3.4.2** Recommendations 1,7 and 8 – These require changes to the CCG constitution. A consultation began 02 Jan 2015 regarding the impact of the proposed constitution changes. The Governing Body decision to submit the application to NHS England will be on Wednesday 28 January 2015. Applications to amend the CCG constitution must be submitted to NHS England by Friday 30 January 2015.
- 3.5** The CCG analysed the independent review recommendations.
- 3.5.1** To implement recommendation 2, the CCG suggested that work begin by mapping the strategic opportunities with Brent Council

and the Health and Wellbeing Board as part of the current development of the 2015-19 Brent Borough Plan.

3.5.2 It was suggested that relevant public events, such as the Brent Connects Forums, include standing items on health.

3.5.3 There may also be further opportunities to collaborate on population data analysis as part of a new 'insight' function.

4.0 Financial Implications

4.1 There may be economies of scale in public and patient insight, communication and outreach.

5.0 Legal Implications

5.1 To implement recommendations 1, 7 and 8, NHS Brent CCG must amend the CCG constitution.

6.0 Diversity Implications

6.1 The recommendations from the independent review provide a coherent package of patient engagement improvements that deliver the greatest benefit and minimise disadvantage to people with protected characteristics

7.0 Staffing/Accommodation Implications (if appropriate)

7.1 The independent report recommendations 3, 4 and 5 suggest further investment and recruitment by NHS Brent CCG in the functions of insight, communication and outreach.

7.2 Collaboration between NHS Brent CCG, Brent Council and Brent HealthWatch in these areas may require consideration of staffing resources.

8.0 Background papers

Appendix 1 – The independent review report "*Independent review of Brent Clinical Commissioning Group's arrangements for Meeting its statutory duties on equality, diversity and engagement*"

NHS Brent CCG Governing Body papers from 26 November 2014 are available on the CCG website (link below). The independent review report and implications were item 12.

http://brentccg.nhs.uk/en/publications/governing-body-meeting-papers/cat_view/1-publications/3-governing-body-meeting-papers/344-26-november-2014

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